

MHHPH Plain Language Summary

MEMORIAL HERMANN HOUSTON PHYSICIANS' HOSPITAL FINANCIAL ASSISTANCE POLICY PLAIN LANGUAGE SUMMARY

It is the policy of Memorial Hermann Houston Physicians' Hospital (the "Hospital") to provide financial assistance to qualifying patients with their outstanding bills for medically necessary and emergency care provided at the Hospital.

PATIENTS THAT QUALIFY FOR FINANCIAL ASSISTANCE

To receive financial assistance under the Financial Assistance Policy (the "Policy"), you must be financially indigent.

FINANCIALLY INDIGENT

To be "financially indigent," you must be uninsured or underinsured and have a household income equal to or less than 100% of the Federal Poverty Level ("FPL") to be eligible for 100% discount. Additionally, financial assistance will be provided based on a sliding fee schedule comparing household income to a percent of FPL as set forth in the policy. However, even if your household income equals or is below the required FPL, you may not qualify as "financially indigent" if your net worth exceeds 225% of your total medical bills from the Hospital. Net worth is determined based on your assets, including any secondary homes, land, or property, etc. net of any liabilities other than your Hospital bills. Patients who are eligible for financial assistance will not be charged more than an amount generally billed for emergency or other medically necessary care.

HOW TO APPLY

The Hospital encourages patients who may qualify to apply for financial assistance. Patients can apply for financial assistance by completing and submitting a financial assistance application to: Memorial Hermann Houston Physicians' Hospital 333 N Texas Ave. suite 1000 Webster, Texas 77598 A copy of the Policy and a financial assistance application may be obtained at no charge by going to the

Hospital's website, www.houstonphysicianshospital.com, or by contacting the Patient Business Office at 281-557-2918 The Policy and a financial assistance application may also be sent to you by mail free of charge. Plain Language Summary – Memorial Hermann Houston Physicians' Hospital